

Introduction

This book explains how to use the Xpert Billing software application to calculate, track, and analyze costs and other information for jobs printed on Xerox® Document Centre® Multifunction Systems and Xerox WorkCentre® Pro Multifunction Systems.

Note The Xerox Network Accounting option must be installed on each Xerox device, and the HTTP protocol must be enabled. See “Requirements for running Xpert Billing” on page 13.

About Xpert Billing

Xpert Billing is a software application that helps you manage and track Xerox Multifunction Systems device usage.

Xpert Billing uses data from the Xerox Network Accounting option to create user-friendly, easy-to-read reports for immediate, accurate job costing and analysis – making chargebacks easy. A variety of reports display concise information in various formats, such as:

- Cost-based reports
- Charts that depict peak print times
- Pie charts that show the relative percentages of job types

Xpert Billing features

- Tracks factors such as the type of stock used and finishing options, providing an instant record of cost per job.
- Includes reports that summarize information by account numbers you assign, so every aspect of every job is assigned to the correct customer.
- Includes reports that contain detailed information about individual jobs.
- Saves files in comma-delimited ASCII format, for easy exporting to other popular software products.
- Reduces the amount of manual data entry required – resulting in improved accuracy.

How Xpert Billing works

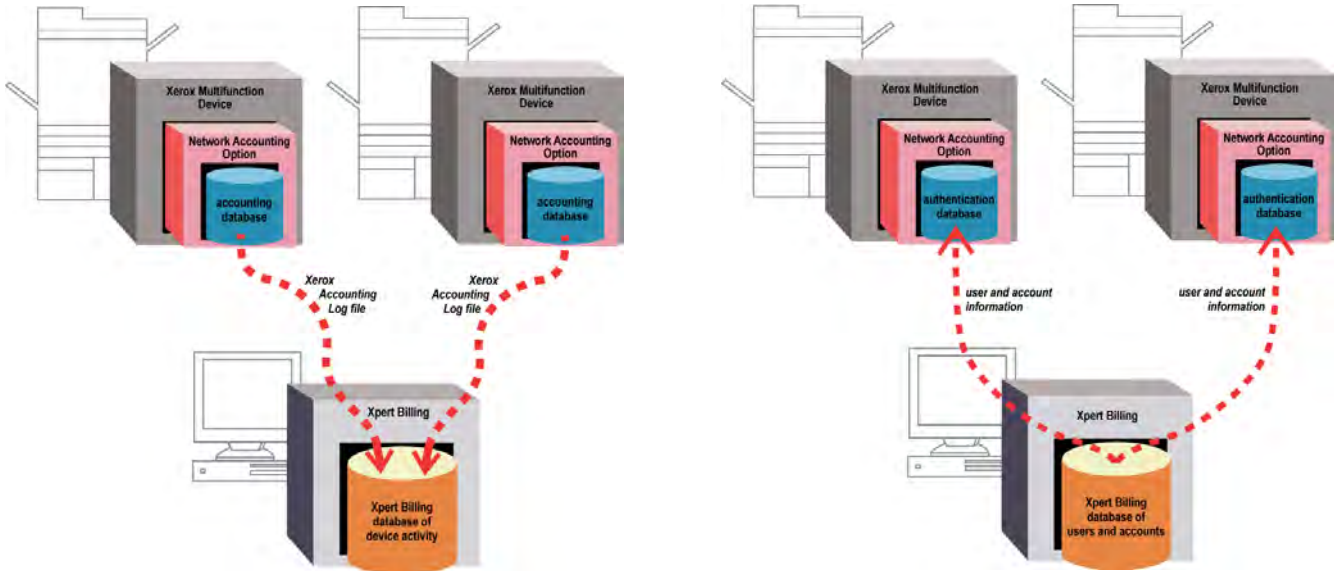
Xpert Billing works with the optional Xerox Network Accounting application, which provides the ability to track usage of print, copy, scan and fax job services from multiple Xerox Multifunction devices over the network.

When Network Accounting is enabled on your system, users must enter a User ID and Account ID to make any Copy, Scan or Fax selections at the Multifunction device. If users attempt to print from their workstation, they are presented with a login screen before sending their print job. This login screen appears in any driver and in any Web or TIFF submission application.

Xpert Billing manages the Network Accounting option authentication database for each device and retrieves accounting log files from the database located on each device. Xpert Billing stores user and account ID information in a database on the PC where Xpert Billing is installed, and propagates that information to the selected Xerox devices as required.

Retrieving accounting log files

Propagating user ID and account ID information



Xpert Billing retrieves accounting log files from each device at scheduled times. Alternatively, you can retrieve accounting log files at any time by selecting the devices you want to retrieve files from and clicking a button.

Note If Xpert Billing cannot reach a device after three successive attempts to retrieve accounting log files, Xpert Billing can send an e-mail to a designated person to inform them of the problem.

After retrieving the accounting log file, Xpert Billing calculates the cost for the job and stores the job information in a database on the Xpert Billing PC. Xpert Billing then issues a purge command to clear the accounting log file at the Xerox device.

Contacting Xpert Image

Use either of the following methods to contact Xpert Image:

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For the latest information about Xpert Billing and other Xpert Image products, go to the Xpert Image Web site: www.xpertimage.com.

